

## BLUE BOX Program Changes

Starting January 1, 2026



New program owner and customer service contact.



Same collection schedule and blue box.

See page 3 for details.



# WASTE COLLECTION SCHEDULE

Blue boxes and green bins are collected every week.  
Garbage is collected every other week.

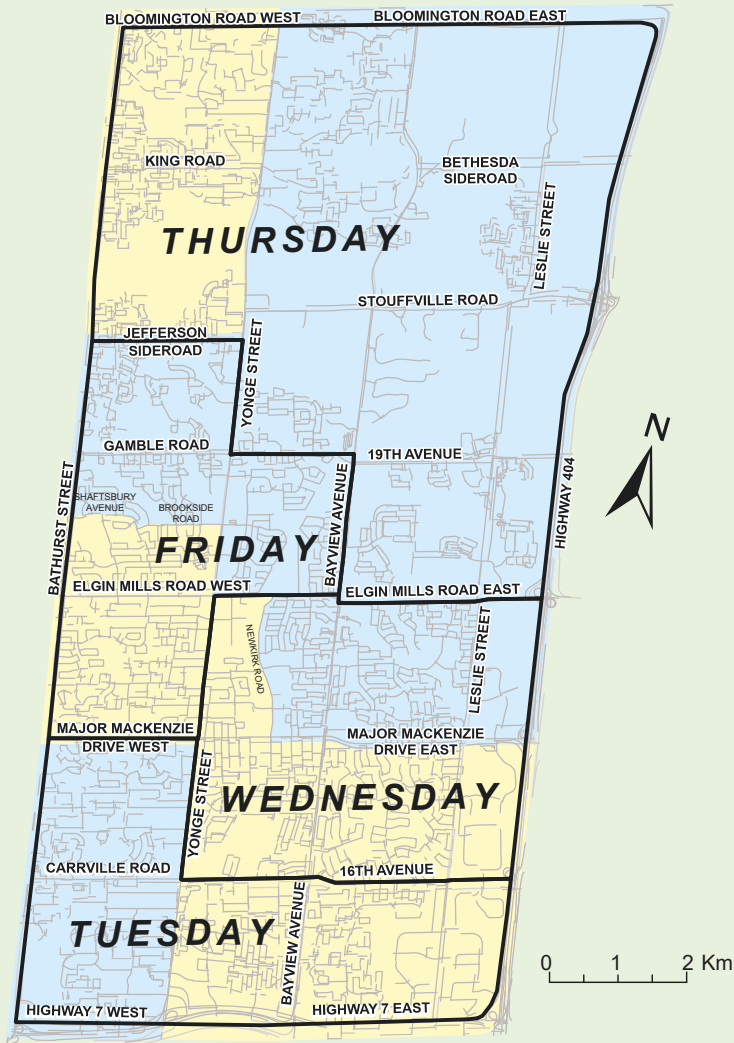
To determine when your waste will be collected:

1. Find where you live on the map.
2. Note your **collection day** and if you live in a **blue zone** or in a **yellow zone**.
3. Follow your colour throughout the calendar and use the symbols below to determine what to set out at the curb each week.



## CALENDAR HIGHLIGHTS

Collection Rules.....	2	Leaf and Yard Waste Collection.....	9
* <b>Blue Box Collection and Program Changes</b> .....	3,4	Waste Depot Information.....	17
Green Bin and Garbage Collection.....	5,6	Environmental Program Information.....	19
Christmas Tree Collection.....	7	Community Information.....	21



# WASTE COLLECTION RULES



## Set Out Times

- Place waste at the curb by 7 a.m. on collection day (6 a.m. in the downtown core) and no earlier than 6 p.m. the night before.



## Waste By-law

- Remove waste bins and uncollected material from the curb by 9 p.m. on collection day. Waste or bins left at the curb after collection day are **subject to fines**.



## Weight and Size Limits

- The maximum weight is 18kg/40lbs per container, bag and bundle.
- Garbage containers must be 125L/33gal or less.
- Cart-style bins with attached flip lids are not acceptable containers.



## Three-Item Garbage Limit

- Garbage bags, cans and other garbage items above the three-item limit must have a garbage tag attached.



Visit [RichmondHill.ca/BinsAndTags](http://RichmondHill.ca/BinsAndTags) for more details.



## Glass and Sharp Objects

- Sharp items (glass, ceramics, broken toilets, mirrors, etc.) **must** be boxed or covered in cardboard, and marked as “**Glass for disposal**”. Set out on your garbage collection day.



## Large Appliances and Metal Items

- Collected for free on a monthly basis, by appointment only. To view the list of accepted items and book an appointment, visit [RichmondHill.ca/Appliance](http://RichmondHill.ca/Appliance).
- Appliances can also be dropped off at a waste depot (see page 17).



## Furniture and Oversized Items

- Large items such as sofas, chairs and mattresses each count as one item toward the three-item garbage limit. Only set out these items on your garbage collection day.



## Toilets

- For safety reasons, toilets set out at the curb must be emptied of all liquids and separated into two pieces (tank and bowl), unless it is a one-piece toilet. The tank and bowl count as one item toward the three-item garbage limit.



## Items Not Collected at the Curb

- Tires
- Batteries and vapes
- Construction and renovation waste
- Electronics and hazardous waste
- Medications, needles and syringes



Bring these items to a waste depot for safe disposal (see page 17).

# BLUE BOX Program Changes

**Starting January 1, 2026**

The Province of Ontario is transitioning the blue box program to a new model that makes producers of recyclable materials responsible for their collection and processing instead of municipalities.



## What's Changed – Effective January 1, 2026

- Residential recycling will be managed by **Circular Materials**, a not-for-profit organization and administrator of Ontario's common recycling collection system.
- Miller Waste will provide blue box collection on behalf of Circular Materials.
- Miller Waste will handle customer service inquiries, including missed collections and requests for blue boxes.
- Blue boxes and green bins will be collected by separate trucks on the same day.
- You can recycle more materials! Visit **CircularMaterials.ca/RichmondHill** for the expanded list of recyclables.

## What has NOT Changed:

- Your collection day and blue box remain the same (collection times will vary).
- The City will continue to manage green bin, garbage and yard waste collection.



## BLUE BOX Customer Service

**Starting January 1, 2026**

**If you:**

- Have blue box collection issues (i.e. missed collection)
- Have recycling questions
- Need a new blue box

**Contact Miller Waste**

 **1-855-752-3762**

 **area10@millerwaste.ca**

For more information about the blue box program changes, please visit **RichmondHill.ca/BlueBox**.

# BLUE BOX Recycling



Administered by Circular Materials

## Weekly Collection

- Empty and rinse containers before placing them in the blue box.
- There is no limit to the number of blue boxes you can set out.
- Flatten cardboard, tie in bundles (maximum size: 60cm x 60cm x 30cm) and place next to blue box.
- Cardboard boxes and cart-style bins with attached flip lids are not acceptable containers.

## How to Reduce Wind-Blown Litter

- Put heavier items on top and do not overfill your blue box.
- Place blue boxes at the curb the morning of collection (by 7 a.m.) instead of the night before.

## Need a New Blue Box?

Contact Miller Waste

📞 1-855-752-3762 ✉️ [area10@millerwaste.ca](mailto:area10@millerwaste.ca)

You can also buy a 22-gallon blue box from local retailers such as Canadian Tire and Rona.

## ACCEPTABLE ITEMS



## NEW ACCEPTABLE ITEMS





Maximum 40lbs (18 kg)  
per bin.

## Weekly Collection

- Line your kitchen catcher with a compostable or plastic bag and tie the bag securely before putting it in your green bin.
- There is no limit to the number of green bins you can set out.

## How to Avoid Pests

- Lock green bin lid securely and store your bin inside (i.e. garage or shed).
- Set out your bin in the morning (by 7 a.m.) instead of the night before.
- If your bin is stored outside, use a bungee cord to secure the lid. Cords must be removed before placing the bin at the curb.

## Where to Buy Green Bins

Green bins and kitchen catchers are sold at the Operations Centre and Access Richmond Hill. Damaged or broken Richmond Hill labelled green bins can be exchanged for free at the Operations Centre only.

For more information, including prices, visit:  
[RichmondHill.ca/BinsAndTags](http://RichmondHill.ca/BinsAndTags).

## Unacceptable Items ❌

- Plastic or foil food containers, bags or wrap, glass, yard waste, clothing and wood.
- Remove all plastic packaging from organic waste.

## Acceptable Items ✓



Baked goods and desserts



Eggs and shells



Dairy



Butter, lard and grease (solid)



Pasta and grains



Meat, fish and bones



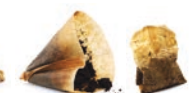
Fruits and vegetables



Muffin wrappers



Nuts and shells



Coffee, filters and tea bags



Tissue and paper towel



Diapers and feminine hygiene products



Houseplants



Pet waste, bedding and cat litter



Maximum 40lbs (18 kg) per bag or bin.



## Collection Every Other Week

- **Limit of (3) three** items each garbage day. A garbage item means a bag, garbage can (maximum 125L/33gal), bundle (maximum 1.2m/4ft), piece of furniture or other large item (maximum 68kg/150lbs in weight and 1.83m/6ft in length).
- **Large items** such as sofas, chairs, mattresses and carpets (rolled up and tied) each count as one item toward the three-item garbage limit.
- Items above the three-item limit must have a garbage tag attached. For details including prices and where to purchase, visit: [RichmondHill.ca/BinsAndTags](http://RichmondHill.ca/BinsAndTags)



- Cart-style bins with attached flip lids are not acceptable containers.
- **Sharp items (glass, ceramics, mirrors, broken toilets, etc.) must** be boxed or covered in cardboard, and marked as “**Glass for disposal**”.
- **Toilets** set out at the curb must be emptied of all liquids and separated into two pieces tank and bowl unless it is a one-piece toilet. Tank and bowl count as one item. If you are unable to separate a two-piece toilet, it must be taken to a waste depot.



## Unacceptable Items

Recyclables, organics, yard waste/grass clippings, animal carcasses, construction/renovation materials, hazardous and electronic waste. See page 17 for disposal options for some items at waste depots.

## Acceptable Items

 <b>Light bulbs (not CFL)</b>	 <b>Compostable/biodegradable plastics</b>	 <b>Wooden cutlery, stir sticks and chopsticks</b>	 <b>Coffee pods</b>
 <b>Rope, cable and hoses</b>	 <b>Broken toys</b>	 <b>Dishes and drinking glasses</b>	 <b>Non-recyclable plastic items</b>
 <b>Wipes, mops, dryer sheets and lint</b>	 <b>Furnace filters</b>	 <b>Writing instruments</b>	 <b>Gloves and masks</b>

### Unsure what goes where?

Download the Recycle Coach app or use the What Goes Where search tool online at: [RichmondHill.ca/WhatGoesWhere](http://RichmondHill.ca/WhatGoesWhere)



## Christmas trees will ONLY be collected the weeks of January 6 and 13 on your collection day

- Maximum height per tree is 2.1m/7ft.
- Remove any plastic bags and all decorations and nails.
- Place the tree at the curb by 7 a.m.
- Artificial trees can be donated or collected as a garbage item.



### Trees will not be collected if they are:

- on top of or behind snowbanks;
- in bags; and/or
- frozen into the snow.

If you missed your Christmas tree collection, you can take your tree to the Compost Facility at 1351 Bloomington Road East. Fees apply. See page 17.

## NEW BLUE BOX Customer Service Contact



Starting January 1, 2026

If you:

- Have blue box collection issues (i.e. missed collection)
- Have recycling questions
- Need a new blue box

Contact Miller Waste

📞 1-855-752-3762

✉️ [area10@millerwaste.ca](mailto:area10@millerwaste.ca)

## Where to Place Your Waste in Winter



## Place waste away from the curb on the right side of your driveway

(if you're facing the house).

This will allow the plow to clear the snow windrow.

[RichmondHill.ca/SnowWindrow](http://RichmondHill.ca/SnowWindrow)



# JANUARY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		30 December	31 December	1 New Year's Day Collection moves one day later for the rest of the week	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

- Blue boxes and green bins** – weekly on your collection day.
- Garbage** – every other week on your collection day.
- \*Christmas trees** – **only** during the weeks of January 6 and 13, on your collection day.

# FEBRUARY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16 Family Day	17	18	19	20	21
22	23	24	25	26	27	28

To determine your collection day and zone (blue or yellow), refer to page 1.



**Clean Up**  
**Green Up**

## Join Us for Clean Up Green Up Weeks!

**April 20 – May 4**

Register your group online to help clean up litter in your favourite park, along streets or in open spaces. Registration opens in mid-February.

The City will supply bags/gloves and pick up the waste collected.

For more information, visit:  
[RichmondHill.ca/CleanUpWeeks](http://RichmondHill.ca/CleanUpWeeks).

## Double-Up Days!



You can set out up to **six garbage items**, instead of three, without garbage tags. A garbage item means a bag, bundle, garbage can or piece of furniture.

 **Blue Zone: March 17 – 20 and September 15 – 18**

 **Yellow Zone: March 24 – 27 and September 22 – 25**

## YARD WASTE

**Maximum 1.2m in length  
and 10cm in diameter**



### Collection

- Every other week from April 14 to October 9 on your garbage day.
- Weekly from October 13 to December 11 on your collection day.

**It is against the City's bylaw to leave yard waste at the curb for days prior to collection.**

### Acceptable Items

Corn stalks, pumpkins, shrubbery, tree clippings, leaves, garden plants, weeds, flowers, sticks, twigs and branches.

### Unacceptable Items

Grass, sod, soil, stumps/tree branches over 10cm in diameter, root balls, gravel, cement, stones and animal waste.

- See page 17 for disposal options for some items at waste depots.

### Containers and Set Outs

- Paper bags and open-top reusable containers (maximum 125L/33gal) are acceptable. No plastic bags.
- Place a yellow **YARD WASTE** sticker on open-top reusable containers. Free stickers are available at Access Richmond Hill and the Operations Centre.
- Bundle branches, sticks and twigs with twine (maximum length 1.2m/4ft and diameter of 10cm/4in per branch).



# MARCH

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3 	4	5	6	7
8	9	10 	11	12	13	14
15	16 Double-Up Days Blue Zone →	17 	18	19	20	21
22	23 Double-Up Days Yellow Zone →	24 	25	26	27	28
29	30	31 				

-  **Blue boxes and green bins** – weekly on your collection day.
-  **Garbage** – every other week on your collection day.
-  **Yard waste** – every other week from April 14 to October 9 (same day as garbage) and weekly from October 13 to December 11, on your collection day.

905-771-8800 • [RichmondHill.ca/Waste](http://RichmondHill.ca/Waste)

# APRIL

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 	2	3 Good Friday Collection moves one day later →	4 
5	6 Easter Monday	7 	8	9	10	11
12	13	14 	15	16	17	18
19	20 Clean Up, Green Up weeks starts	21 	22	23	24	25
26	27	28 	29	30		



For blue box collection issues (i.e. missed collection), recycling questions or to request a new blue box, contact Miller Waste (see page 3 for details).



# KEEP OUR PARKS AND COMMUNITY CLEAN

## No Illegal Dumping or Littering



**Dumping household waste on public property, including in our parks is illegal and subject to fines!**

It's harmful to the environment and can pose a risk to public safety. It is also unsightly and costly for the City to clean up.

**Witness illegal dumping?**

Report it at **905-771-8800** or **access@richmondhill.ca**.

**RichmondHill.ca/IllegalDumping**



During Curbside Giveaway Days, residents can place unwanted, gently-used items at the curb for other residents to take for their own use, free of charge.

**Place your items at the curb, marked 'FREE'.**

**June 27, July 25, August 29 and September 26 | 7 a.m. to 5 p.m.**

Anything remaining must be brought back inside by **5 p.m.**

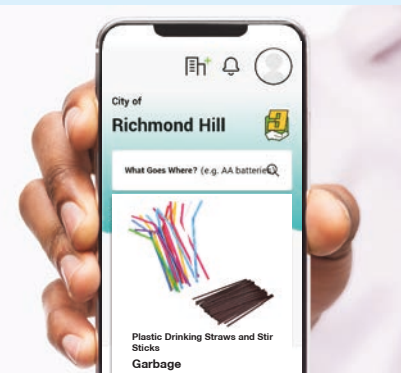
For more information visit  
[york.ca/CurbsideGiveaway](http://york.ca/CurbsideGiveaway)  
#YRCurbAlert









## Download the Recycle Coach App

You get:

- A personalized collection schedule
- Custom collection reminders
- A "What Goes Where?" search tool
- And more!



# MAY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 	2
3	4 Clean Up, Green Up weeks ends	5 	6	7	8	9
10	11	12 	13	14	15	16
17	18 Victoria Day	19 	20	21	22	23
24	25	26 	27	28	29	30
31						

-  **Blue boxes and green bins** – weekly on your collection day.
-  **Garbage** – every other week on your collection day.
-  **Yard waste** – every other week from April 14 to October 9 (same day as garbage) and weekly from October 13 to December 11, on your collection day.

905-771-8800 • [RichmondHill.ca/Waste](http://RichmondHill.ca/Waste)

# JUNE

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2 	3	4	5	6
7	8	9 	10	11	12	13
14	15	16 	17	18	19	20
21	22	23 	24	25	26	27 Curbside Giveaway Day
28	29	30 				



Leave grass clippings on your lawn after mowing to return nutrients back to the soil. It saves time and work, and benefits both your lawn and the environment.



## TEXTILE RECYCLING

# Donate Used or Unwanted Clothing



In Canada, 500 million kilograms of textiles are put in the garbage each year. Help divert textiles from garbage by donating unwanted clothing and textiles at the Elgin Mills Community Environmental Centre or other reputable donation bins.

Textiles can be in any condition as long as they are clean, dry and odourless.

### Items Accepted



Women's and men's clothing  
(including underwear and socks)



Children's clothing



Shoes and boots  
(single shoes are accepted)



Purses, gloves, scarves,  
hats and belts

Towels, curtains, bedding  
and linens



Clean rags, stained and  
torn clothing

For a list of other organizations that accept textile donations, visit [RichmondHill.ca/Textiles](https://RichmondHill.ca/Textiles).

## Battery Safety Tips to Prevent Fires



Lithium-ion batteries power devices including cell phones, laptops, e-bikes, vapes and toys. They store a lot of energy and can be a fire hazard if not handled properly. **Stay safe by:**

### 1. BUY only listed products

When buying products that use lithium-ion batteries, choose ones with a safety mark (ULC or CSA), to ensure they meet safety standards.

### 2. CHARGE devices safely

Always use the charging cord that came with your device, follow manufacturer instructions, and charge on a hard surface. Unplug when fully charged.

### 3. RECYCLE batteries responsibly

Never put batteries in the garbage or recycling bin – they can cause fires.

Bring your batteries to a York Region Waste Depot to be disposed of safely. Larger batteries (over 5kg) and any batteries that are damaged or leaking are accepted. See page 17 for details.

For more battery safety information, visit [RichmondHill.ca/FirePrevention](https://RichmondHill.ca/FirePrevention).

# JULY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 Canada Day Collection moves one day later for the rest of the week 	2 	3	4
5	6	7 	8	9	10	11
12	13	14 	15	16	17	18
19	20	21 	22	23	24	25 Curbside Giveaway Day
26	27	28 	29	30	31	

- Blue boxes and green bins** – weekly on your collection day.
- Garbage** – every other week on your collection day.
- Yard waste** – every other week from April 14 to October 9 (same day as garbage) and weekly from October 13 to December 11, on your collection day.

905-771-8800 • [RichmondHill.ca/Waste](http://RichmondHill.ca/Waste)

# AUGUST

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3 Civic Holiday	4 	5	6	7	8
9	10	11 	12	13	14	15
16	17	18 	19	20	21	22
23	24	25 	26	27	28	29 Curbside Giveaway Day
30	31					



Canadians throw away three million tonnes of plastic every year. Help reduce plastic waste by participating in Plastic Free July and refusing single-use plastics. To find out more, visit [plasticfreejuly.org](http://plasticfreejuly.org).





# Helpful Tips to Reduce Waste *and Support a Circular Economy*



## What is the Circular Economy?

A circular economy reduces waste and pollution by rethinking how we use resources. Instead of making products to be used and then thrown away, it focuses on extending their lifespan through better design, reuse, repair, and recycling. The goal is to keep materials in circulation as long as possible, conserving resources and minimizing waste.



## SMALL ACTIONS CAN MAKE A BIG DIFFERENCE!

### Try these simple ways you can reduce your waste:

#### REFUSE

Say “no” to single-use items like straws, disposable cutlery, napkins, and single-serve condiments. Avoid purchasing items with excessive packaging.



#### REUSE

Use reusable bags for shopping and gift-giving and opt for reusable cutlery and dishes at events instead of single-use items.

#### REPURPOSE

Find new uses for items you might otherwise throw away. For example, use glass jars as vases or food storage containers and refill them at a bulk store.

Find refilleries and bulk stores near you at [ShareReuseRepairHub.ca](https://ShareReuseRepairHub.ca).



#### REPAIR

Extend the life of your clothing, electronics, and other household items by repairing them. Bring your broken items to a Repair Café event.

Visit [york.ca/RepairCafe](https://york.ca/RepairCafe) for more information.



#### BORROW, SWAP, SHARE OR RENT









Borrow items from the Library of Things, swap or share with friends and neighbours, or rent items you don't use often instead of buying new.

Learn more about the Library of Things by visiting [RHPL.ca/library-of-things](https://RHPL.ca/library-of-things).



Learn more at [york.ca/CircularEconomy](https://york.ca/CircularEconomy).

# SEPTEMBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 	2	3	4	5
6	7 Labour Day	8 	9 	10	11	12
13	14 Double-Up Days Blue Zone →	15 	16 	17	18	19
20	21 Double-Up Days Yellow Zone →	22 	23 	24	25	26 Curbside Giveaway Day
27	28	29 	30 National Day for Truth and Reconciliation			

-  **Blue boxes and green bins** – weekly on your collection day.
-  **Garbage** – every other week on your collection day.
-  **Yard waste** – every other week from April 14 to October 9 (same day as garbage) and weekly from October 13 to December 11, on your collection day.

905-771-8800 • [RichmondHill.ca/Waste](http://RichmondHill.ca/Waste)

# OCTOBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 	2	3
4	5	6 	7	8 	9	10
11	12 Thanksgiving	13 	14 Weekly yard waste collection begins	15 	16 Weekly yard waste collection begins	17
18	19	20 	21 	22	23	24
25	26	27 	28 	29	30	31



**Don't rake leaves onto the road.**



**Place them in bags or bins for collection.**



# York Region Waste Depot Information

## Richmond Hill Compost Facility (Miller Compost)

1351 Bloomington Road East, City of Richmond Hill

### April 1 to November 30

Monday to Friday - 7 a.m. to 6 p.m.

Saturday - 7 a.m. to 3 p.m.

Sunday - Closed

### December 1 to March 31

Monday to Friday - 8 a.m. to 4 p.m.

Saturday and Sunday - Closed

#### Chargeable Materials

- Christmas trees
- Flowers and garden plants
- Grass clippings
- Hay (clean, small amount)
- Leaves, shrubs, branches, weeds
- Sod (small residential quantities, dirt removed)
- Vegetable garden waste including pumpkins

*(Yard waste in plastic bags must be emptied)*

#### Materials Not Accepted

- Animal waste
- Branches larger than 30 centimetres in diameter or 1.8 metres in length
- Clay, rocks, root balls, sand, soil and stumps
- Kitchen and food waste

For most current information, call  
**1-866-887-6457** or  
visit [millercompost.ca](http://millercompost.ca)

## Elgin Mills Community Environmental Centre

1124 Elgin Mills Road East, City of Richmond Hill

### Community Environmental Centre Hours

Monday and Tuesday - Closed

Wednesday to Saturday - 8:30 a.m. to 4:30 p.m.

Sunday - 8:30 a.m. to 3:30 p.m.

*Vehicle size restrictions may apply. Items must be manually unloaded, no mechanical lifts allowed.*

#### Free Materials\*

- Batteries
- Blue box recyclables
- Clothing and textiles
- Cooking oil (limits may apply)
- Electronic waste (limits apply)
- Household hazardous waste (limits apply)
- Scrap metal
- Shredded paper in clear plastic bags
- Tires (limit of 10 per day)

*\*If load contains a mix of chargeable and free materials, a fee will apply to the entire load.*

#### Chargeable Materials

- Concrete
- Drywall
- Garbage
- Refrigerated appliances
- Wood






For fees and other details visit  
[york.ca/WasteDepots](http://york.ca/WasteDepots)

Waste depots are for York Region residents only. Proof of residency required.  
Fees and hours subject to change without notice. All depots closed civic and statutory holidays.

For fees and other depot locations, visit [york.ca/WasteDepots](http://york.ca/WasteDepots)

  
York Region

# NOVEMBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3 	4	5	6	7
8	9	10  Remembrance Day	11	12	13	14
15	16	17 	18	19	20	21
22	23	24 	25	26	27	28
29	30					

-  **Blue boxes and green bins** – weekly on your collection day.
-  **Garbage** – every other week on your collection day.
-  **Yard waste** – every other week from April 14 to October 9 (same day as garbage) and weekly from October 13 to December 11, on your collection day.

905-771-8800 • [RichmondHill.ca/Waste](http://RichmondHill.ca/Waste)

# DECEMBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 	2	3	4	5
6	7	8  Last week of yard waste collection	9	10	11	12
13	14	15 	16	17	18	19
20	21	22 	23	24	25 Christmas Day Collection moves one day later 	26 Boxing Day 
27	28	29 	30	31 New Year's Eve Collection moves one day later 	1 New Year's Day 	2 January 



Christmas trees will **only** be collected during the weeks of January 5 and 12, 2027 on your collection day.



## FREE One-on-One Climate Ready Home Consultations!

Climate change is bringing hotter summers, heavier rainfall, and more intense storms to Richmond Hill.

Richmond Hill is partnering with Toronto and Region Conservation Authority (TRCA) to empower residents to create 'Climate Ready Homes'. Participate in a **FREE** one-on-one home consultation or workshop to learn about opportunities on how to protect your home and property, increase your comfort, and reduce costs.

Learn more or register, visit:  
[RichmondHill.ca/Energy](https://RichmondHill.ca/Energy)



## Join Richmond Hill's Bird Team!



**Love birds? Help protect them!  
No experience needed – just a  
passion for wildlife and their  
habitats.**

As a Bird Team member, you'll:

- Raise awareness at community events
- Create and share educational materials
- Join bird monitoring activities
- Connect with fellow bird lovers

Learn more or sign up at [RichmondHill.ca/Birds](https://RichmondHill.ca/Birds).

## Everyday Actions to Help Prevent Flooding and Keep Our Waterways Clean!

In an urban setting, water running off our properties can carry harmful pollutants and debris into streams and rivers, contribute to flooding during major storms and cause erosion.

You can help protect our neighbourhoods, waterways and aquatic habitat by reducing the water and harmful chemicals running off your property.

- Plant a rain garden to help filter and absorb water
- Don't wash your car in your driveway. Use a commercial carwash, as they don't release untreated water to the environment
- Reduce your salt use or use salt alternatives in the winter
- Direct your downspout to your lawn or garden, which will absorb the water
- Reduce the use of pesticides and fertilizers on your lawn
- Pick up after your pet

Learn more at  
[RichmondHill.ca/Stormwater](https://RichmondHill.ca/Stormwater).





## Help contribute to Richmond Hill's environmental sustainability and tree canopy in your own yard!

In the spring, you can pre-order native trees, shrubs, wildflowers, rain barrels and composters at an affordable cost.

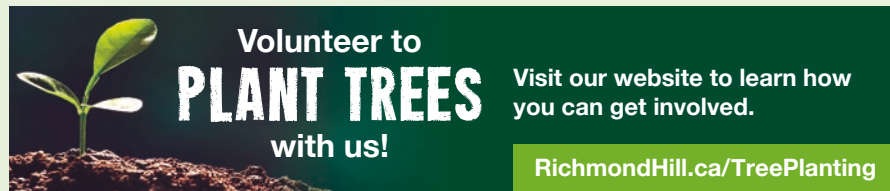
Learn more at [RichmondHill.ca/HealthyYards](http://RichmondHill.ca/HealthyYards).



## Backyard Tree Planting Program Create a backyard oasis on a budget!

LEAF's arborists will help you make the right decision about the best type of tree for your property. Subsidized native trees, shrubs and garden kits are available with options for an on-site or virtual consultation and full-service planting or delivery.

For more information visit [yourleaf.org](http://yourleaf.org) or call LEAF (Local Enhancement and Appreciation of Forests) at 416-413-9244.



**Volunteer to  
PLANT TREES  
with us!**

Visit our website to learn how you can get involved.

[RichmondHill.ca/TreePlanting](http://RichmondHill.ca/TreePlanting)

905-771-8800 • [RichmondHill.ca](http://RichmondHill.ca)

## Richmond Hill's Urban Forest

### Did You Know Richmond Hill is Home to a Thriving Urban Forest?

- There are nearly **3 million trees** in Richmond Hill!
- These trees cover about **30% of the entire city**.
- The City takes care of around **25% of these trees** – in parks, along streets, and in natural areas.
- Richmond Hill has been recognized as a **Tree City of the World for 5 years in a row** – a sign of our strong commitment to our urban forest.



Want to learn more or get involved?  
Visit [RichmondHill.ca/UrbanForest](http://RichmondHill.ca/UrbanForest)

### City Tree Care Program

Our Urban Forestry team cares for 75,000+ trees on public property, which includes inspections, pruning, planting, hazard tree removals and more.

You can report downed or damaged City trees to Access Richmond Hill at **905-771-8800** or [access@richmondhill.ca](mailto:access@richmondhill.ca).

Visit our website for service level information.

### Trees on Private Property

Trees on private property are the responsibility of the property owner. Regular watering, trimming, fertilizing and checkups by an arborist will make your trees strong and healthy. If you're planting new trees, consider planting native species and choose a tree that fits your property.

**Did you know?** You may need a permit before removing or injuring any private tree.

For more information, visit [RichmondHill.ca/Trees](http://RichmondHill.ca/Trees).

## We're Snow Ready for Winter

The City maintains roads, sidewalks and clears snow windrows from the end of residential driveways.

Community safety and mobility is our top priority. We work to ensure roads and sidewalks are safe and passable, though some snow or slush may remain in some places after clearing.

### Snow Clearing

Plowing begins after **5+ cm of snow** has accumulated. Once the snowfall ends, our goal is to clear routes in:



**14 hours**  
for sidewalks



**16 hours**  
for roads



**13 hours**  
for windrows



**24 hours**  
for wide bends, dead  
ends and cul-de-sacs

*Times may vary due to snowfall amounts, duration, traffic etc.*

### Extreme Weather

Heavy snow, freezing rain and wind create challenges for snow clearing and operations may take longer than usual, especially on sidewalks.

Please give our crews time to complete operations before contacting **Access Richmond Hill** with service requests.

[RichmondHill.ca/SnowClearing](http://RichmondHill.ca/SnowClearing)



## The City clears your snow windrow



**Minimum one car width**

Keep your driveway end clear of parked cars and other obstacles.

### Please note:

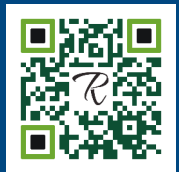
- The City does not clear to bare pavement; residual snow/ice may remain.
- Sidewalk windrows are not included in the windrow clearing program.

[RichmondHill.ca/SnowWindrow](http://RichmondHill.ca/SnowWindrow)

### Subscribe for 'No Street Parking' Notifications

When 5+cm of snow is expected, the City will declare a 'Winter Event' and on-street parking is prohibited. This will take effect in advance of any snowfall.

[RichmondHill.ca/WinterUpdates](http://RichmondHill.ca/WinterUpdates)



## Pet and Animal Guidelines

Richmond Hill's updated Responsible Pet Ownership and Animal Regulation By-law helps keep our community, pets and wildlife safe.

### Key highlights:

- **Pet Licensing:** As of July 1, 2025, all cats in Richmond Hill need to be licensed (in addition to dogs). This helps improve cat welfare by reducing the number of unclaimed cats and helping to manage the community's stray cat population.
- **Leash Rules:** All dogs must be leashed and under control when they are outside your home, a fenced yard or an off-leash dog park. Securely leashing your dog ensures their safety and the safety of others.
- **Wildlife Care:** Do not feed wildlife. It can harm animals and disrupt local ecosystems.
- **Pet Limits:** Households can have a maximum of seven animals with limits of up to three dogs and four cats. Households currently exceeding the limit can keep those pets provided they are licensed.



[RichmondHill.ca/Bylaws](https://RichmondHill.ca/Bylaws)



## Sign up for Water eBilling

Go green and paperless with your water bill! Sign up today to access current and past water bills, and pay with your credit card on the new water billing portal.

[WaterBill.RichmondHill.ca](https://WaterBill.RichmondHill.ca)

\*Coming soon: Property Tax Online Tool to view and pay your tax bills.  
[RichmondHill.ca/PropertyTax](https://RichmondHill.ca/PropertyTax).

## E-scooter and E-bike Safety

Riding in Richmond Hill – What you need to know

- ✘ Do not ride on sidewalks
- ✔ Do ride on bike lanes and cycle tracks
- ✔ Do wear a helmet

For more safety tips and to learn more about the Micromobility By-law, visit [RichmondHill.ca/Micromobility](https://RichmondHill.ca/Micromobility).



## Adventure Awaits in Your Own Backyard

Splash, stroll, spin and spark imagination through our coolest parks and trails!



Plan your next outing at [RichmondHill.ca>ShowcaseParks](https://RichmondHill.ca>ShowcaseParks).



### **RICHMOND HILL COUNCIL**

Term of Office: November 15, 2022 November 14, 2026

### **Municipal Offices**

225 East Beaver Creek Road  
Richmond Hill, ON L4B 3P4

### **Operations Centre**

1200 Elgin Mills Road East  
Richmond Hill, ON L4S 1M4

**905-771-8800**  
**RichmondHill.ca**

### **David West**

Mayor  
905-771-2480  
david.west@richmondhill.ca

### **Carol Davidson**

Councillor Ward 1  
905-780-2045  
carol.davidson@richmondhill.ca

### **Simon Cui**

Councillor Ward 4  
905-780-2981  
simon.cui@richmondhill.ca

### **Godwin Chan**

Regional and Local Councillor  
905-771-2509  
godwin.chan@richmondhill.ca

### **Scott Thompson**

Councillor Ward 2  
905-780-2993  
scott.thompson@richmondhill.ca

### **Karen Cilevitz**

Councillor Ward 5  
905-771-2510  
karen.cilevitz@richmondhill.ca

### **Joe DiPaola**

Regional and Local Councillor  
905-771-2498  
joe.dipaola@richmondhill.ca

### **Castro Liu**

Councillor Ward 3  
905-771-5497  
castro.liu@richmondhill.ca

### **Michael Shiu**

Councillor Ward 6  
905-780-2056  
michael.shiu@richmondhill.ca



### **One Stop for City Services**



**905-771-8800**



**access@richmondhill.ca**



**225 East Beaver Creek Road**



**RichmondHill.ca/Access**

### **WE SPEAK YOUR LANGUAGE**

Pour obtenir des informations dans la langue de votre choix, veuillez appeler Access Richmond Hill au 905 771-8800.

Чтобы получить дополнительную информацию о городе Ричмонд Хилл на предпочитаемом вами языке, позвоните в информационную службу города Ричмонд Хилл по телефону 905-771-8800.

若希望以您選擇使用的語言獲取有關烈治文山市的資訊，請撥打烈治文山市訪問熱線 905-771-8800。

برای دریافت اطلاعات درباره شهر ریچموند هیل به زبان دخواه خود، لطفاً با شماره تلفن 905-771-8800 مرکز تماس ریچموند هیل تماس حاصل نمایید.



This calendar was printed on 100% post-consumer recycled paper that is FSC® certified.